Citizen Feedback

We Want to Hear From You

The City of Merrill is committed to providing quality service to our citizens and visitors. We believe that serving the community is a shared responsibility but also recognizes that it requires personal accountability.

City employees are responsible for their personal conduct while interacting with members of our community. Sometimes situations occur that prompt members of our team go above and beyond to help others.

It is essential to us that relationships with community members are built on trust and transparency. If you have a recommendation for improvement, have a question, need to file a complaint or want to recognize a member of our team for their work, please let us know.

Please check one:

___ Commendation ___ Complaint ____ Request ___ Question

Name* _____

Address _____

City _____ State _____

Phone Number*_____

E-mail*_____

*MUST BE COMPLETED

Message:

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This form can be turned in at the Clerk/Treasurer's Office service window in City Hall between the hours of 8:00 am and 4:30 pm. The form will be routed to the City Administrator unless the form relates to the Administrator in which case it will be routed to the City Attorney. Forms may also be mailed to the City Administrator at City Hall 1004 E. 1st St. Merrill, WI 54452

If the form is a question or a request for information the City Administrator shall provide the appropriate information as requested.

If the form is a commendation for an employee's actions it will be shared with the employee and the employee's department head, and a copy of the submitted form will be placed in their personnel file.

Forms that are submitted without a name, telephone number, and e-mail will not be considered and will be disposed of.

Blank forms may be obtained in City Hall from the Clerk/Treasurer's Office service window.